

making your life simple



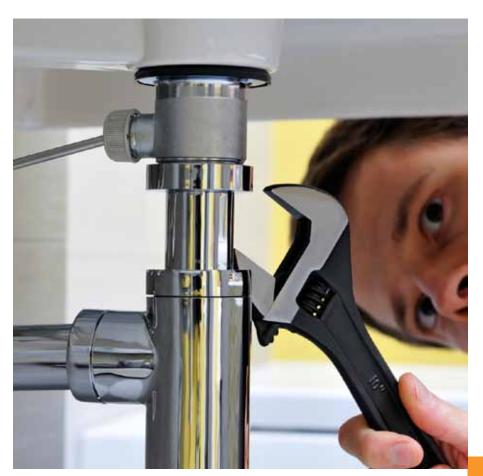
### Bahrain's No.1 maintenance company

# Bahrain's first and only 24 hour property maintenance services company has arrived!

Our experienced team of qualified engineers will arrive at your home within 60 minutes in an emergency situation, and by appointment in a non-emergency situation.

iFix is a property maintenance company that makes a difference! We pride ourselves on offering a prompt, professional and courteous service, coupled with high quality workmanship and attention to detail. It is this high level of quality that has allowed us to attract new clientele through referrals from satisfied members.

Our services are guaranteed! Our professional team of engineers and customer service staff will ensure that all your home maintenance requirements are carried out to your complete satisfaction.

















### Bahrain's most effective emergency response company

We have plumbers, electricians, glazers and carpenters available across the country - just a phone call away!

#### The complete service

Whether you are a home-owner, a landlord, or a business, iFix can provide you with every service you need for the maintenance of your home or business

#### Customer satisfaction every time

At iFix, we understand that customer satisfaction is the key to success. We work hard to ensure that our customers receive the quality of service they deserve. What's more, at iFix, a job is only complete once you are completely satisfied!

A member of our customer service team will follow up with you after every job to ensure you are satisfied with our service.

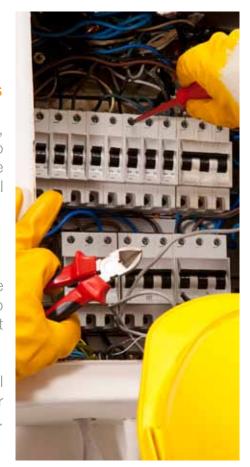
### Free quotations and outstanding prices

For jobs not covered under your annual contract, we will provide you with a FREE quotation to meet your requirements. iFix offers a unique and competitive pricing policy for any additional services you require.

### Outstanding commitment to service

It's all part of the iFix service. Trusting iFix to care for your home means a lot to us. At iFix, will do all we can to ensure our service is of the highest standard.

From the moment you book your visit, you will be kept informed by e-mail and SMS using our state-of-the-art Customer Management System.

















## Our packages are designed to make your life simple

Platinum	Gold
Plumbing Electrical Carpentry Glazing Gas pipe maintenance Aluminium repairing Drainage maintenance Painting (25 sqm free annually) Gypsum maintenance (10 sqm free annually) Tile fixing (10 sqm free annually) Waterproofing (10 sqm free annually) Pest control (semi-annually) General handyman services Curtain hanging Furniture shifting Parquet maintenance Locksmith Water tank cleaning (3 tanks maximum annually) Outdoor home wash (annually) Sweet water filter changing 24/7 emergency service	Plumbing Electrical Carpentry Glazing Gas pipe maintenance Aluminium repairing Drainage maintenance Painting (15 sqm free annually) Gypsum maintenance (5 sqm free annually) Tile fixing (5 sqm free annually) Waterproofing (5 sqm free annually) Pest control (annually) General handyman services Curtain hanging Furniture shifting 24/7 emergency services
Annual Fee : BD200 *	Annual Fee : BD150 *

### **Silver** (designed specifically for apartment owners)

Plumbing

Electrical

Carpentry

General handyman services

#### Annual Fee: BD60 \*

\* The iFix annual fee covers all service and labour costs. Any additional material that is required to complete your request will be agreed upon upfront and charged for. Kindly read the terms and conditions relating to the services shown above.















### We also provide a number of additional services \*

At iFix, we can provide quotations for additional home maintenance services at your request:

#### Air conditioner maintenance

- refrigerant level check
- evaporator and condenser coil cleaning
- condenser check
- filter check and gas filling

A/C services can be quoted for split, window, central and ceiling units

#### Swimming pool maintenance

- anti-fungal/bacteria treatment
- filter backwash
- chlorine/pH/alkalinity testing and correction
- water levels
- pump timer
- pool floor/wall vacuum

Swimming pool maintenance can be quoted for indoor or outdoor pools

\* Additional services are available on an annual membership basis. If you require a one time service please contact us for a quotation.



















# Terms and Conditions

For all our services, labour cost and service charge is free. The free services available to our clientele are based on their package coverage. Any additional material required to complete the job will be at an additional cost to the client. A quotation for material will be presented to the client for approval before any work is started.

Additional services can be provided at an additional cost.

Plumbing, electrical and carpentry - repair of routine problems. A quotation will be provided for large jobs.

Glazing - repair of broken glass with boarding. Fitting is free of charge, a quotation will be provided for the cost of new glass.

Gas pipe maintenance - repair of existing gas pipe connections.

Aluminium repairing - repair of problems with aluminium doors or window frames.

**Drainage maintenance** - indoor drainage problems. iFix does not provide external drainage services, but will arrange for a qualified technician to contact you.

Painting - interior and exterior. A quotation will be provided for areas above the free coverage in your package.

(Platinum cover - 25 sqm, Gold cover - 15 sqm)

Gypsum maintenance - a quotation will be provided for areas above the free coverage in your package.

(Platinum cover - 10 sqm, Gold cover - 5 sqm)

Tile fixing - a quotation will be provided for areas above the free coverage in your package.

(Platinum cover - 10 sqm, Gold cover - 5 sqm)

Waterproofing - a quotation will be provided for areas above the free coverage in your package.

(Platinum cover - 10 sqm, Gold cover - 5 sqm)

Pest control - a quotation will be provided for anything above the free coverage in your package.

(Platinum cover - semi-annually, Gold cover - annually)

General handyman services - routine repairs around the home, including putting up shelves and other small wall fixings.

A quotation will be provided for large jobs.

Curtain hanging - re-hanging of curtains. This is limited to a maximum of 4 windows per visit.

**Furniture shifting** - this is for indoor furniture only, and does not include the dismantling or fixing of furniture. Limited to one room per visit.

Parquet maintenance - replacement or fixing of loose parquet boards.

**Locksmith** - repair and replacement of all types of key locks (not including electronic or digital locks). Replacement locks can be provided at a additional cost.

Water tank cleaning - free of charge once annually, for a maximum of 3 tanks. A quotation will be provided for additional tanks or visits.

Outdoor home wash - free of charge once annually. A quotation will be provided for additional visits.

Sweet water filter changing - free of charge. Replacement filters can be provided at an additional cost.

































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